

# AMENDED AMENDED DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

**BETWEEN:**

**DENISE MICHEL, #95,667**  
(the “**Registrant**”)

and

**College of Registered Nurses of Alberta**  
(the “**College**”)

An Amended Amended Disciplinary Complaint Resolution Agreement (“**AADCRA**”) was executed between the Registrant and the College, dated with effect **July 9, 2024**. The below constitutes a summary of such AADCRA:

Through an AADCRA with the College, Denise Michel, #95,667 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from two (2) complaints to the College include the following:

- The Registrant on one (1) or more occasion forcibly administered medication to a patient.
- The Registrant demonstrated a lack of knowledge, skill, and/or judgment when they:
  - Failed to provide adequate treatment to a patient found on the floor in a disoriented state including failing to send the resident to the hospital; and
  - Failed to adequately act on their assessment findings of a patient found on the floor including calling a physician and/or the Clinical Nurse Manager.

The Registrant agreed to complete coursework on anger management and nursing assessment and an essay on medication administration. The essay has been completed. The Registrant agreed to provide a medical letter prior to commencing to practice. The Registrant agreed to pay a fine and provide employer references. Conditions shall appear on the College register and on the Registrant’s practice permit.